

Annual Operator Activity Survey - 2018/19

as at 30 June 2019

| | 1. Whole of NSW | , burial and cremation volumes |
|--|-----------------|--------------------------------|
|--|-----------------|--------------------------------|

| Service type | No. of services | Percentage |
|----------------------------|-----------------|------------|
| Total number of burials | 17955 | 31.3% |
| Total number of cremations | 39391 | 68.7% |
| Total number of services | 57346 | 100% |

2. Whole of NSW, number of cemetery operators

| Type of Operator | No. of operators |
|----------------------|------------------|
| Cemetery operators | 355 |
| Crematoria operators | 43 |
| | 398 |
| | |

3. Whole of NSW, number of cemeteries

| Cemeteries Status | No. of facilities |
|------------------------|-------------------|
| Operational cemeteries | 995 |
| Closed cemeteries | 418 |
| Under development | 1 |
| | 1/1/ |

4. Whole of NSW, cemeteries and crematoria by operator sector

| Operator sector | No. of cemeteries (operational & closed) | % of total cemeteries | No. of cemeteries (operational) | % of operational cemeteries | No. of cemeteries (closed or inactive) | % of closed cemeteries | No. of crematoria (operational & closed) | % of crematoria |
|------------------|---|-----------------------|---------------------------------|-----------------------------|--|------------------------|---|-----------------|
| Local Government | 1034 | 73% | 692 | 70% | 342 | 82% | 7 | 12% |
| Crown | 20 | 1% | 13 | 1% | 7 | 2% | 4 | 7% |
| Private | 30 | 2% | 30 | 3% | 0 | 0% | 49 | 82% |
| Church | 313 | 22% | 248 | 25% | 65 | 16% | 0 | 0% |
| Community | 17 | 1% | 12 | 1% | 5 | 1.2% | 0 | 0% |
| | 1414 | 100% | 995 | 100% | 419 | 100% | 60 | 100% |

5. Metropolitan Sydney, cemeteries and crematoria by operator sector

| Operator sector | No. of cemeteries (operational & closed) | % of total cemeteries | No. of cemeteries % (operational) | of operational cemeteries | No. of cemeteries (closed) | % of closed cemeteries | No. of crematoria | % of crematoria |
|------------------|---|-----------------------|-----------------------------------|---------------------------|-------------------------------|------------------------|-------------------|-----------------|
| Local Government | 56 | 33.3% | 37 | 29% | 19 | 47.5% | 0 | 0% |
| Crown | 9 | 5.4% | 9 | 7% | 0 | 0% | 4 | 31% |
| Private | 7 | 4.2% | 7 | 5% | 0 | 0% | 9 | 69% |
| Church | 90 | 53.6% | 73 | 57% | 17 | 42.5% | 0 | 0 |
| Community | 4 | 2.4% | 2 | 2% | 2 | 5% | 0 | 0 |
| Other | 2 | 1.2% | 0 | 0% | 2 | 5% | 0 | 0 |
| | 168 | 100% | 128 | 100% | 40 | 100% | 13 | 100% |

6. Whole of NSW, summary burial and cremation activity

| Planning Region | No. of burials | No. of cremations | No. of services | Cremation rate No. of sec | Cremation rate No. of second or subsequent | | No. of ash interments or | Ash disposition rate |
|-------------------------------------|----------------|-------------------|-----------------|---------------------------|--|------|--------------------------|----------------------|
| | | | | | burials | | scatterings | |
| Whole of NSW | 17955 | 39391 | 57346 | 68.7% | 4619 | 1.35 | 12181 | 30.92% |
| Metropolitan Sydney | 9151 | 18141 | 27292 | 66.5% | 2483 | 1.37 | 6928 | 38.19% |
| Rural and Regional NSW* | 6141 | 11124 | 17265 | 64.4% | 1540 | 1.33 | 2391 | 21.49% |
| Central Coast, Hunter and Illawarra | 2663 | 10126 | 12789 | 79.2% | 596 | 1.29 | 2862 | 28.26% |

^{*} ie, all planning regions other than Metropolitan Sydney, including Central Coast, Hunter and Illawarra-Shoalhaven

7. Whole of NSW, burials and cremations by planning region

| Planning Region | No. of cemeteries (operational) | No. of burials | % of NSW burials | No. of crematoria (operational) | No. of cremations | Cremation rate % | % of NSW cremations | No. of services (burials and cremations) | % of NSW services |
|---------------------------|------------------------------------|----------------|------------------|------------------------------------|-------------------|------------------|---------------------|--|-------------------|
| Central Coast | 17 | 457 | 2.5% | 2 | 2488 | 84.5% | 6.3% | 2945 | 5.1% |
| Far West | 40 | 291 | 1.6% | 2 | 272 | 48.3% | 0.7% | 563 | 1.0% |
| Hunter | 183 | 1368 | 7.6% | 7 | 5071 | 78.8% | 12.9% | 6439 | 11.2% |
| Illawarra-Shoalhaven | 36 | 838 | 4.7% | 4 | 2567 | 75.4% | 6.5% | 3405 | 5.9% |
| Metropolitan Sydney | 128 | 9151 | 51.0% | 13 | 18141 | 66.5% | 46.1% | 27292 | 47.6% |
| Riverina-Murray | 118 | 1498 | 8.3% | 8 | 4167 | 73.6% | 10.6% | 5665 | 9.9% |
| New England North West | 97 | 811 | 4.5% | 4 | 741 | 47.7% | 1.9% | 1552 | 2.7% |
| North Coast | 99 | 1177 | 6.6% | 11 | 4060 | 77.5% | 10.3% | 5237 | 9.1% |
| Central West and Orana | 154 | 1403 | 7.8% | 5 | 1114 | 44.3% | 2.8% | 2517 | 4.4% |
| South East and Tablelands | 123 | 961 | 5.4% | 3 | 770 | 44.5% | 2.0% | 1731 | 3.0% |
| | 995 | 17955 | 100% | 59 | 39391 | N/A | 100% | 57346 | 100% |

8. Metropolitan Sydney, burials and cremations by Sydney sub-region

| Metropolitan Sydney District | No. of cemeteries (operational) | No. of burials | % of Sydney burials | No. of crematoria | No. of cremations | Cremation rate % | % of Sydney cremations | No. of services (burials and cremations) | % of total Sydney services |
|------------------------------|---------------------------------|----------------|---------------------|-------------------|-------------------|------------------|------------------------|--|----------------------------|
| Central | 18 | 766 | 8.4% | 1 | 1192 | 60.9% | 6.6% | 1958 | 7.2% |
| West Central | 18 | 4878 | 53.3% | 4 | 5447 | 52.8% | 30.0% | 10325 | 37.8% |
| North | 17 | 1380 | 15.1% | 2 | 5122 | 78.8% | 28.2% | 6502 | 23.8% |
| West | 36 | 370 | 4.0% | 2 | 1122 | 75.2% | 6.2% | 1492 | 5.5% |
| South West | 32 | 1192 | 13.0% | 2 | 3195 | 72.8% | 17.6% | 4387 | 16.1% |
| South | 7 | 565 | 6.2% | 2 | 2063 | 78.5% | 11.4% | 2628 | 9.6% |
| | 128 | 9151 | 100% | 13 | 18141 | 66.5% | 100% | 27292 | 100% |

9. Whole of NSW, burials by type and cemetery operator sector

| Operator sector | No. of interments of bodily remains in new perpetual interment sites | No. of interments of bodily remains in perpetual interment sites (one or more previous interments) | No. of interments of bodily remains in interment sites under renewable rights terms | Total No. of interments | % of total interments | 2nd or subsequent burials as a % of total interments | Grave occupancy rate* |
|------------------|---|--|--|-------------------------|-----------------------|--|-----------------------|
| Local Government | 6062 | 2150 | 69 | 8281 | 46.1% | 12.0% | 1.37 |
| Crown | 4173 | 2245 | 0 | 6418 | 35.7% | 12.5% | 1.54 |
| Private | 2786 | 159 | 3 | 2948 | 16.4% | 0.9% | 1.06 |
| Church | 145 | 45 | 0 | 190 | 1.1% | 0.3% | 1.31 |
| Community | 98 | 20 | 0 | 118 | 0.7% | 0.1% | 1.20 |
| • | 13264 | 4619 | 72 | 17955 | 100% | 25.7% | 1.35 |

^{*} Grave occupancy rate is an inferred ongoing rate for the no. of interments per grave plot, at the current rate of second interment. The figure is derived by dividing the number of burials completed in the term by the number of burials in new plots completed for the term. The figures must be used with caution, as at the cemetery-specific level, as a cemetery facility nears exhaustion of capacity, only second or subsequent interments may be completed, and the apparent not coupancy rate may exceed 2 per grave. CDNSW considers that grave occupancy rate is of value at the regional level, where variations between facilities net out, and where facility-specific anomalies may be excluded from analysis. In specific cases where a single facility burning performance, the apparent rate of grave occupancy may be deemed unrelable.

10. Metropolitan Sydney, burials by type and cemetery operator sector

| Operator sector | No. of interments of bodily remains in new perpetual interment | No. of interments of bodily remains in perpetual interment | No. of interments of bodily remains in interment sites under renewable | Total No. of interments | % of total interments | 2nd or subsequent burials as a % of total interments | Grave occupancy rate* |
|------------------|--|--|--|-------------------------|-----------------------|--|-----------------------|
| | sites | sites one or more previous | rights terms | | | | |
| | | interments | | | | | |
| Local Government | 544 | 220 | 69 | 833 | 9.1% | 2.4% | 1.53 |
| Crown | 4050 | 2178 | 0 | 6228 | 68% | 23.8% | 1.54 |
| Private | 1915 | 64 | 3 | 1982 | 21.7% | 0.7% | 1.03 |
| Church | 46 | 17 | 0 | 63 | 0.7% | 0.2% | 1.37 |
| Community | 41 | 4 | 0 | 45 | 0.5% | 0.0% | 1.10 |
| · | 6596 | 2483 | 72 | 9151 | 100% | 27.1% | 1.39 |

11. Whole of NSW, cremations and ash interments by crematoria operator sector

| Operator sector | No. of cremations of bodily remains | % of total cremations | No. of interments of cremated remains* | No. of cremated remains scattered within grounds | No. of ash dispositions** | Ash disposition rate |
|------------------|-------------------------------------|-----------------------|---|--|------------------------------|----------------------|
| Local Government | 1926 | 4.9% | 3286 | 70 | 3356 | 174.2% |
| Crown | 4928 | 12.5% | 3214 | 956 | 4170 | 84.6% |
| Private | 32537 | 82.6% | 3668 | 257 | 3925 | 12.1% |
| Church | 0 | 0% | 701 | 15 | 716 | 0.0% |
| Community | 0 | 0% | 14 | 0 | 14 | 0.0% |
| | 39391 | 100% | 10883 | 1298 | 12181 | 30.9% |

^{*} Generally below ground, or in a niche wall or columbarium** ie, ashes interred or scattered within a cemetery

12. Whole of NSW, burials and cremations by operator sector

| 221 Whole of How, burials and a ciniations by operator sector | | | | | | | | |
|---|----------------|------------------|-------------------|---------------------|-----------------------|-------------------------|--|--|
| Operator sector | No. of burials | % of NSW burials | No. of cremations | % of NSW cremations | Total no. of services | % of NSW total services | | |
| Local Government | 8281 | 46.1% | 1926 | 4.9% | 10207 | 17.8% | | |
| Crown | 6418 | 35.7% | 4928 | 12.5% | 11346 | 19.8% | | |
| Private | 2948 | 16.4% | 32537 | 82.6% | 35485 | 61.9% | | |
| Church | 190 | 1% | N/A | N/A | 190 | 0.3% | | |
| Community | 118 | 0.7% | N/A | N/A | 118 | 0.2% | | |
| | 17955 | 100% | 39391 | 100% | 57346 | 100% | | |

13. Metropolitan Sydney, burials and cremations by operator sector

| Operator sector | No. of burials | % of Sydney burials | No. of cremations | % of Sydney cremations | Total no. of services | % of total Sydney services |
|------------------|----------------|---------------------|-------------------|------------------------|-----------------------|----------------------------|
| Local Government | 833 | 9.1% | 0 | N/A | 833 | 3.1% |
| Crown | 6228 | 68.1% | 4928 | 27% | 11156 | 40.9% |
| Private | 1982 | 21.7% | 13213 | 73% | 15195 | 55.7% |
| Church | 63 | 0.7% | 0 | N/A | 63 | 0.2% |
| Community | 45 | 0.5% | 0 | N/A | 45 | 0.2% |
| | 9151 | 100% | 18141 | 100% | 27292 | 100% |

14. Whole of NSW, Local Government operated cemeteries, activity levels

| 2-1 Trible of Hotel, Local dovernment operated territories, activity | | | | |
|--|-------------------|--|--|--|
| LG Cemeteries | No. of facilities | | | |
| >10 burials per year | 187 | | | |
| <10 burials per year | 505 | | | |
| Closed | 342 | | | |
| Total LG cemeteries in NSW | 1034 | | | |
| | | | | |
| Average burials per cemetery | 5.9 | | | |