

Updated October 2023

Annual Operator Activity Survey - 2021 / 2022

OPERATORS

1. Operators by operator type, region and sector

	TO)TAL		TORS OF RIES ONLY		TORS OF DRIA ONLY		HO HAVE BOTH
Operator sector	Total no. of all operators of number of cemeteries operators of and crematoria cemeteries crematoria			% of operators of cemeteries only	No. of operators of crematoria only	% of operator of crematoria only	No. of operators	% of operators who operate both cemeteries and crematoria
Whole of NSW	413	100%	368	100%	19	100%	26	100%
Local Government	109	26%	104	28%	0	0%	5	19%
Crown	11	3%	8	2%	0	0%	3	12%
Private	48	12%	11	3%	19	100%	18	69%
Church	224	54%	224	61%	0	0%	0	0%
Community & Other	21	5%	21	6%	0	0%	0	0%
Metropolitan Sydney ¹	117	100%	109	100%	2	100%	6	100%
Local Government	14	12%	14	13%	0	0%	0	0%
Crown	4	3%	1	1%	0	0%	3	50%
Private	8	7%	3	3%	2	100%	3	50%
Church	86	74%	86	79%	0	0%	0	0%
Community & Other	5	4%	5	5%	0	0%	0	0%
Rural and Regional NSW ¹	300	100%	261	100%	17	100%	22	100%
Local Government	95	32%	90	34%	0	0%	5	23%
Crown	8	3%	7	3%	0	0%	1	5%
Private	41	14%	8	3%	17	100%	16	73%
Church	140	47%	140	54%	0	0%	0	0%
Community & Other	16	5%	16	6%	0	0%	0	0%

¹ Note some operators are in both Metropolitan Sydney and Rural and Regional NSW and will be recorded under both but will only be counted once for the Whole of NSW totals

FACILITIES

2. Facilities by region and operator type

	то	TAL			CEME	TERIES			CREMA	ATORIA
Facilities operator sector	Total no. of facilites (cemeteries & crematoria)	% of total number of facilities (cemeteries & crematoria)	No. of all cemeteries (active & inactive)	% of all cemeteries (active & inactive)	No. of active cemeteries	% of active cemeteries	No. of inactive cemeteries	% of inactive cemeteries	No. of crematoria	% of crematoria
Whole of NSW	1541	100%	1480	100%	1014	100%	466	100%	61	100%
Local Government	1022	66%	1017	69%	671	66%	346	74%	5	8%
Crown	25	2%	21	1%	13	1%	8	2%	4	7%
Private	92	6%	40	3%	32	3%	8	2%	52	85%
Church	376	24%	376	25%	283	28%	93	20%	0	0%
Community & Other	26	2%	26	2%	15	1%	11	2%	0	0%
Metropolitan Sydney	182	100%	169	100%	115	100%	54	100%	13	100%
Local Government	54	30%	54	32%	32	28%	22	41%	0	0%
Crown	14	8%	10	6%	10	9%	0	0%	4	31%
Private	19	10%	10	6%	8	7%	2	4%	9	69%
Church	90	49%	90	53%	63	55%	27	50%	0	0%
Community & Other	5	3%	5	3%	2	2%	3	6%	0	0%
Rural and Regional NSW	1359	100%	1311	100%	899	100%	412	100%	48	100%
Local Government	968	71%	963	73%	639	71%	324	79%	5	10%
Crown	11	1%	11	1%	3	0%	8	2%	0	0%
Private	73	5%	30	2%	24	3%	6	1%	43	90%
Church	286	21%	286	22%	220	24%	66	16%	0	0%
Community & Other	21	2%	21	2%	13	1%	8	2%	0	0%

INTERMENT SERVICES SNAPSHOT

3. Interment services by region and operator type

3. Interment services by	region and ope	iator type								
Snapshot of sector	Total no. of interment & cremation services ²	% of total no. of interment & cremation services ²	Total no. of bodily interments & cremation services	% of total no. of bodily interment & cremation services	No. of interments		No. of interments of cremated remains	% of interments of cremated remains	No. of cremations	% of cremations
Whole of NSW	76626	100%	64502	100%	19785	100%	12124	100%	44717	100%
Local Government	13291	17.3%	10009	15.5%	8463	42.8%	3282	27.1%	1546	3.5%
Crown	16100	21.0%	13446	20.8%	7707	39.0%	2654	21.9%	5739	12.8%
Private	46119	60.2%	40577	62.9%	3145	15.9%	5542	45.7%	37432	83.7%
Church	896	1.2%	270	0.4%	270	1.4%	626	5.2%	0	0%
Community & Other	220	0.3%	200	0.3%	200	1.0%	20	0.2%	0	0%
Metropolitan Sydney	37492	100%	31362	100%	10843	100%	6130	100%	20519	100%
Local Government	1435	3.8%	1080	3.4%	1080	10.0%	355	6%	0	0%
Crown	15817	42.2%	13222	42.2%	7483	69.0%	2595	42%	5739	28.0%
Private	19822	52.9%	16871	53.8%	2091	19.3%	2951	48%	14780	72.0%
Church	317	0.8%	88	0.3%	88	0.8%	229	4%	0	0%
Community & Other	101	0.3%	101	0.3%	101	0.9%	0	0%	0	0%
Rural and Regional NSW	39134	100%	33140	100%	8942	100%	5994	100%	24198	100%
Local Government	11856	30.3%	8929	26.9%	7383	82.6%	2927	49%	1546	6.4%
Crown	283	0.7%	224	0.7%	224	2.5%	59	1.0%	0	0%
Private	26297	67.2%	23706	71.5%	1054	11.8%	2591	43%	22652	93.6%
Church	579	1.5%	182	0.5%	182	2.0%	397	6.6%	0	0%
Community & Other	119	0.3%	99	0.3%	99	1.1%	20	0.3%	0	0%

² interment & cremation services means interments of bodily remains, interments of cremated remains, and cremations.

INTERMENT SERVICES IN DETAIL

Local Government

Community & Other

Rural and Regional NSW

Local Government

Community & Other

Crown

Private

Church

Crown

Private

Church

4A. Interment of bodily and cremated remains by region and operator type

INTERMENTS OF BODILY AND CREMATED REMAINS ALL INTERMENTS OF BODILY **TOTAL AND CREMATED REMAINS PERPETUAL TENURE** No. of interments of cremated % of interments No. of interments |% of interments No. of interments |% of interments remains that are of cremated of bodily remains of bodily remains of cremated No. of interments |% of interments of cremated second and remains that are of bodily remains of bodily remains that are second or that are second or remains that are remains that are subsequent second and No. of interments |% of interments that are first that are first subsequent subsequent the first the first interments in the subsequent **Interment services** % Cremation Grave occupancy of bodily and of bodily and interments in an interments in an interments in an interments in an interment in an interment in an one interment interments in an operator sector Rate³ rate⁴ cremated remains cremated remains interment site site Whole of NSW 69.3% 1.56 31909 100% 12723 100% 6880 100% 7516 100% 4421 100% 15.4% 1.42 11745 5944 Local Government 37% 46.7% 2454 36% 2250 30% 909 21% 42.7% 1.51 10361 32% 5090 40.0% 2503 36% 1912 25% 738 17% Crown 92.2% 2.40 8687 27% 1313 10.3% 1829 27% 2912 39% 2586 58% Private 0% 1.35 896 3% 200 1.6% 70 1% 430 6% 180 4% Church 0% 1.14 220 1% 176 1.4% 24 0% 12 0% 8 0% Community & Other Metropolitan Sydney 65.4% 1.65 16973 100% 6563 100% 4136 100% 3561 100% 2536 100%

10.8%

75.3%

11.4%

1.0%

1.5%

100%

85.0%

2.5%

9.1%

2.2%

1.2%

343

2430

1340

22

1

2744

2111

73

489

48

23

8.3%

58.8%

32.4%

0.5%

0.0%

100%

77%

3%

18%

2%

1%

250

1903

1241

167

0

3955

2000

9

1671

263

12

8%

59%

32%

1%

0%

100%

77%

3%

18%

2%

1%

688

1710

54

0

1885

825

50

876

126

8

8%

59%

32%

1%

0%

100%

77%

3%

18%

2%

1%

0.0%

43.4%

87.6%

0%

0%

73.0%

17.3%

0.0%

95.6%

0%

0%

1.53

1.52

2.78

1.33

1.01

1.45

1.41

1.48

1.88

1.36

1.30

1435

10078

5042

317

101

14936

10310

283

3645

579

119

8%

59%

30%

2%

1%

100%

69%

2%

24%

4%

1%

707

4939

751

66

100

6160

5237

151

562

134

76

³ cremation rate means cremations vs Interments of bodily remains & cremations.

⁴ grave occupancy rate is the number of interments per interment site / grave.

4B. INTERMENT SERVICES IN DETAIL - RENEWABLE TENURE

				RENEWAB	LE TENURE			
Interment services operator sector	No. of interments of bodily remains that are first interment in an interment site	% of interments of bodily remains that are first interment in an	•	of bodily remains		% of interments of cremated remains that are the first interment in an interment site	No. of interments of cremated remains that are second and subsequent interments in an interment site	% of interments of cremated remains that are second and subsequent interments in an interment site
Whole of NSW	35	100%	20	100%	170	100%	6	100%
Local Government	30	86%	20	100%	119	70%	2	33%
Crown	5	14%	0	0%	0	0%	0	0%
Private	0	0%	0	0%	41	24%	3	50%
Church	0	0%	0	0%	10	6%	1	17%
Community & Other	0	0%	0	0%	0	0%	0	0%
Metropolitan Sydney	15	100%	20	100%	24	100%	3	100%
Local Government	10	67%	20	100%	17	71%	2	67%
Crown	5	33%	0	0%	0	0%	0	0%
Private	0	0%	0	0%	0	0%	0	0%
Church	0	0%	0	0%	7	29%	1	33%
Community & Other	0	0%	0	0%	0	0%	0	0%
Rural and Regional NSW	20	100%	0	0%	146	100%	3	100%
Local Government	20	100%	0	0%	102	70%	0	0%
Crown	0	0%	0	0%	0	0%	0	0%
Private	0	0%	0	0%	41	28%	3	100%
Church	0	0%	0	0%	3	2%	0	0%
Community & Other	0	0%	0	0%	0	0%	0	0%

4C. INTERMENT SERVICES IN DETAIL - PERSONS WITHOUT MEANS & CREMATIONS

						CREMA	ATIONS	
		PERSONS WIT	HOUT MEANS		CREMA	ATIONS	PERSON WIT	HOUT MEANS
Interment services operator sector	No. of interments of bodily remains of a person without means		remains of a	% of interments of cremated remains of a person without means	(% of NSW cremations	No. of cremations of a person without means	% of cremations of a person without means
Whole of NSW	127	100%	11	100%	44717	100%	316	100%
Local Government	15	12%	2	18%	1546	3%	0	0%
Crown	109	86%	4	36%	5739	13%	1	0%
Private	3	2%	0	0%	37432	84%	315	100%
Church	0	0%	5	45%	0	0%	0	0%
Community & Other	0	0%	0	0%	0	0%	0	0%
Metropolitan Sydney	109	100%	6	100%	20519	100%	186	100%
Local Government	0	0%	2	33%	0	0%	0	0%
Crown	109	727%	4	67%	5739	28%	1	1%
Private	0	0%	0	0%	14780	72%	185	99%
Church	0	0%	0	0%	0	0%	0	0%
Community & Other	0	0%	0	0%	0	0%	0	0%
Rural and Regional NSW	18	100%	5	100%	24198	100%	130	100%
Local Government	15	83%	0	0%	1546	6%	0	0%
Crown	0	0%	0	0%	0	0%	0	0%
Private	3	17%	0	0%	22652	94%	130	100%
Church	0	0%	5	100%	0	0%	0	0%
Community & Other	0	0%	0	0%	0	0%	0	0%

INTERMENT SERVICE RATES PER FACILITIES

5. Interment service activity rates by facilty

Total no. of cemeteries in NSW

3. Interment service detivity rates by racinty										
					No of					
	No. of local				community &	% of local				% of community
	government	No. of Crown	No. of private	No. of church	other	government	% of Crown	% of private	% of church	& other
Cemeteries	cemeteries	cemeteries	cemeteries	cemeteries	cemeteries	cemeteries	cemeteries	cemeteries	cemeteries	cemeteries
>10 interments per year - bodily remains and cremated remains	219	10	4	31	4	21.5%	47.6%	10.0%	8.2%	15.4%
<10 interments per year - bodily remains and cremated remains	452	3	28	252	11	44.4%	14.3%	70.0%	67.0%	42.3%
Inactive cemeteries	346	8	8	93	11	34.0%	38.1%	20.0%	24.7%	42.3%
Total no. of bodily interments	8463	7707	3145	270	200					
Total no. of bodily & cremated interments	11745	10361	8687	896	220					

376

26

	Local				Community &
	Government	Crown	Private	Church	other
Average no. of interments per cemetery by sector (bodily	8.3	367.0	78.6	0.7	7.7
Average no. of interments per cemetery by sector (bodily &					
cremated remains)	11.5	493.4	217.2	2.4	8.5

21

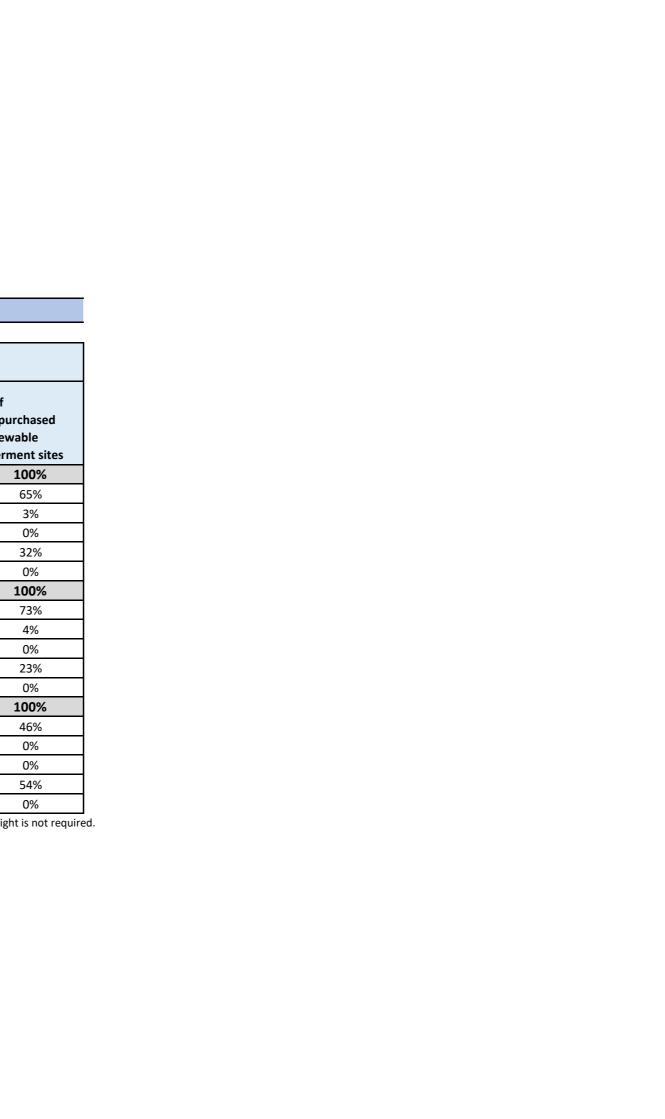
1017

OTHER RELATED CEMETERY ACTIVITIES

6. Other related cemetery activities that are not interment services by region and operator type

	•	of cremated emains ⁵	PREPURCHASED INTERMENT SITES							
Interment services operator sector	No. of scatterings of cremated bodily remains within a cemetery	% of scatterings of cremated bodily remains within a cemetery	No. of prepurchased perpetual interment sites	% of prepurchased perpetual interment sites	No. of prepurchased renewable interment sites	% of prepurchased renewable interment sites				
Whole of NSW	407	100%	87661	100%	439	100%				
Local Government	18	4%	28878	33%	287	65%				
Crown	145	36%	46463	53%	13	3%				
Private	208	51%	6091	7%	0	0%				
Church	32	8%	6228	7%	139	32%				
Community & Other	4	1%	1	0%	0	0%				
Metropolitan Sydney	279	100%	56837	100%	319	100%				
Local Government	6	2%	2219	4%	232	73%				
Crown	145	52%	46370	82%	13	4%				
Private	110	39%	4494	8%	0	0%				
Church	18	6%	3754	7%	74	23%				
Community & Other	0	0%	0	0%	0	0%				
Rural and Regional NSW	128	100%	30824	100%	120	100%				
Local Government	12	9%	26659	47%	55	46%				
Crown	0	0%	93	4%	0	0%				
Private	98	77%	1597	3%	0	0%				
Church	14	11%	2474	55%	65	54%				
Community & Other	4	3%	1	0%	0	0%				

⁵ Scattering of cremated bodily remains within a cemetery is not an interment services under *Cemeteries and Crematoria Act 2013* as an interment right is not required.



7A. WHOLE OF NSW, BURIALS AND CREMATIONS BY PLANNING REGION

Planning Region	1,	No. of interments of bodily remains			No. of cremations*	% of NSW cremations	Cremation rate %	1 -	% of services (interments of bodily remains & cremations)	interment of cremated remains & total no. of remains scattered	NSW services (interment of bodily & cremated remains	% of all NSW services (interment of bodily & cremated remains and cremations)
Totals	1480	19785	100%	61	44717	100%	69.3%	64502	100%	12531	76626	100%
Central Coast	25	488	2.5%	2	2430	5.4%	83.3%	2918	4.5%	987	3880	5.1%
Central West and Orana	250	1306	6.6%	5	1364	3.1%	51.1%	2670	4.1%	442	3105	4.1%
Far West	70	309	1.6%	2	318	0.7%	50.7%	627	1.0%	104	731	1.0%
Hunter	231	1398	7.1%	7	5650	12.6%	80.2%	7048	10.9%	1489	8499	11.1%
Illawarra-Shoalhaven	64	902	4.6%	4	2799	6.3%	75.6%	3701	5.7%	1231	4917	6.4%
Metropolitan Sydney	169	10843	54.8%	13	20519	45.9%	65.4%	31362	48.6%	6409	37492	48.9%
New England North West	151	954	4.8%	4	831	1.9%	46.6%	1785	2.8%	254	2033	2.7%
North Coast	134	1179	6.0%	11	4327	9.7%	78.6%	5506	8.5%	880	6356	8.3%
Riverina-Murray	162	1383	7.0%	10	5564	12.4%	80.1%	6947	10.8%	421	7365	9.6%
South East and Tablelands	224	1023	5.2%	3	915	2.0%	47.2%	1938	3.0%	314	2248	2.9%

7B. METROPOLITAN SYDNEY, BURIALS AND CREMATIONS BY PLANNING SUB REGION

	•	No. of interments of bodily remains				% of NSW cremations		(interments of bodily remains &	% of services (interments of bodily remains &	interment of cremated remains & total no. of remains scattered	NSW services (interment of bodily & cremated remains	% of all NSW services (interment of bodily & cremated remains and cremations)
Central	23	837	7.7%	1	1052	5.1%	55.7%	1889	6.0%	719	2538	6.8%
West Central	26	5580	51.5%	4	5647	27.5%	50.3%	11227	35.8%	2396	13610	36.3%
North	26	1559	14.4%	2	5568	27.1%	78.1%	7127	22.7%	1372	8388	22.4%
West	47	419	3.9%	2	1567	7.6%	78.9%	1986	6.3%	175	2161	5.8%
South West	39	1797	16.6%	2	4447	21.7%	71.2%	6244	19.9%	583	6822	18.2%
South	8	651	6.0%	2	2238	10.9%	77.5%	2889	9.2%	1164	3973	10.6%